

FOR IMMEDIATE RELEASE

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September 13, 2001

DFW AIRPORT STATUS UPDATE: OVERVIEW OF OPERATIONS

Speech given by Jim Crites, executive vice president of operations, DFW Airport

DFW INTERNATIONAL AIRPORT, Texas (September 13, 2001) — Hello, I'm Jim Crites, the executive vice president of operations and security at DFW Airport. Like Kevin, I've been walking through every terminal at DFW all day, and I'd like to bring you some quick details on what's been going on today at the airport.

We have some numbers for you that I think will be useful.

First, 85 additional Federal law enforcement officials are on site at DFW. Their assignment is to provide an on-site law enforcement presence at each passenger screening at our 17 checkpoints.

Also, as result of the new security rules surrounding parking at the airport, 1218 parking places have been eliminated, including all one-hour parking.

However, we want to assure our physically challenged guests and visitors that we still have handicapped parking spots available on the lower levels of ALL terminals garages, and we're making room for more.

We have issued new security badges to more than 1,200 concessionaires in the past two days, more than 800 on Tuesday, more than 400 today. On a normal day we issue 100 badges, so I'd like to give credit to our security and credentialing staff for making this process run so smoothly.

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All in all, our passengers and guests are dealing with the new security procedures quite patiently and professionally. And we're trying to help them understand the new rules and make them as easy to follow as possible.

Although NOT part of the FAA mandates, these signs describing the "No Knives" policy are being placed in the airport now as a convenience to our passengers. We know most people have good intentions and sometimes simply forget to leave certain items at home. So we're giving everybody one last reminder before they reach the security checkpoint. We hope that will also speed the screening process, although everyone needs to understand screening will indeed take longer.

As I say, all in all, a good day, all things considered. Now, I'm happy to take your questions.

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